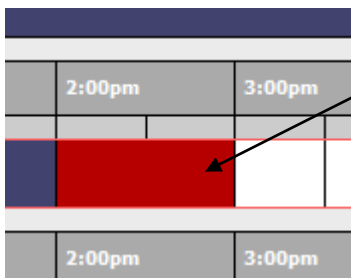


How to “attend” a real-time/synchronous online appointment

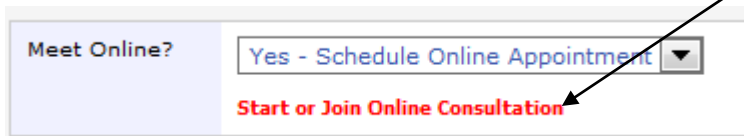
*Note – scheduling a real-time online appointment is the same as booking any other service in the ASC. Please visit

<https://www.wilson.edu/sites/default/files/uploaded/WCOnlineforStudents.pdf> if you need help with the initial scheduling process.

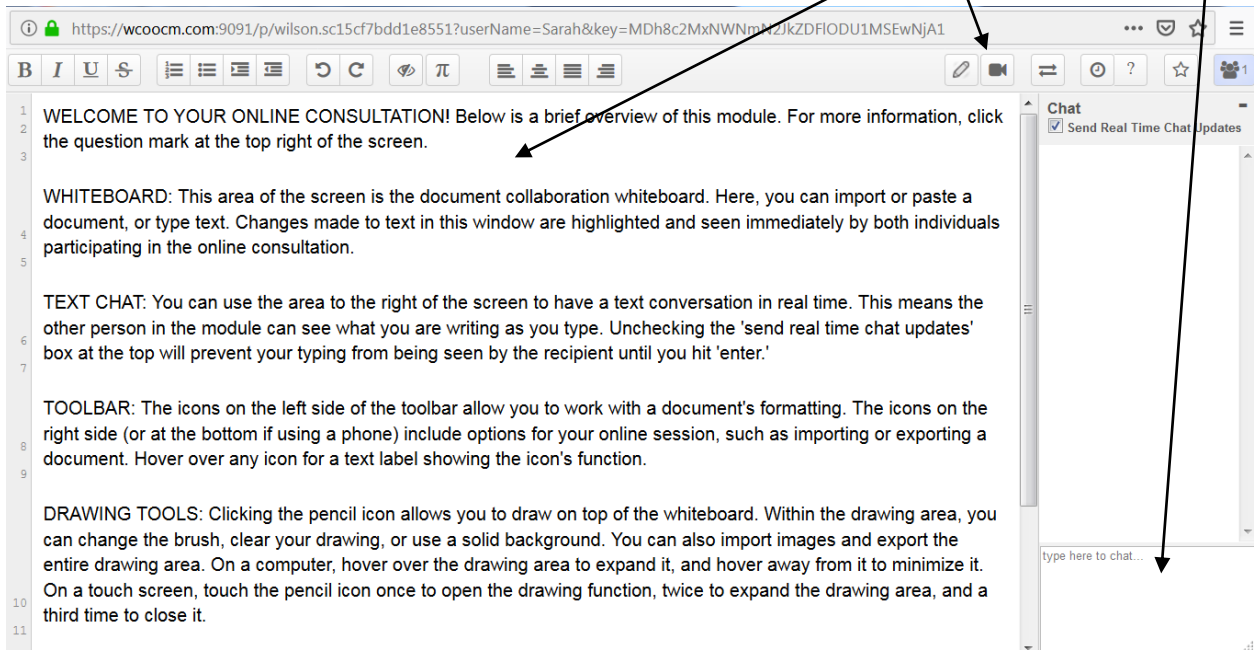
1. Log into <https://wilson.mywconline.com//> 5-10 min BEFORE your scheduled appointment.
2. Click on your red, real-time online appointment box.



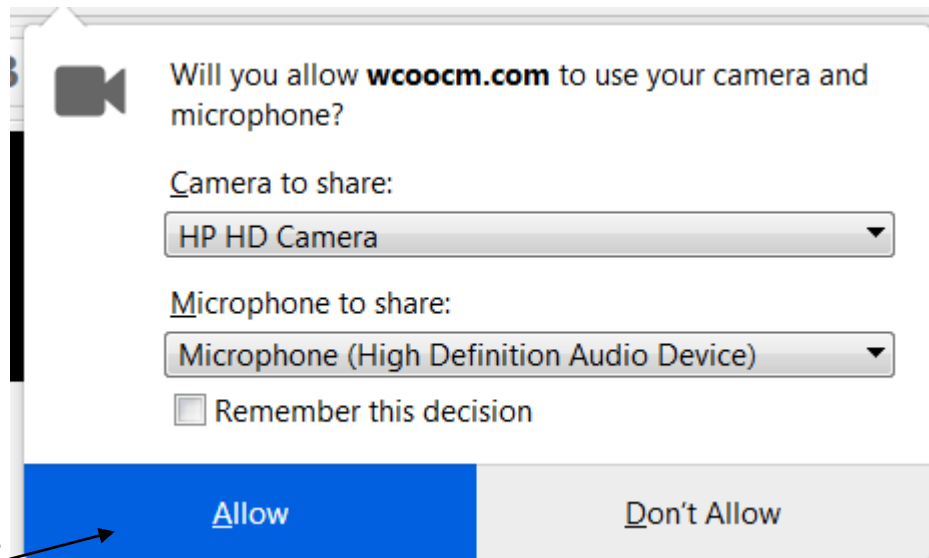
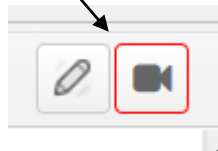
3. Click on the red link that says “Start or Join Online Consultation.”



4. A new window will pop up with a whiteboard filled with instructions, a chat box, and the option to open a live chat with audio and video.



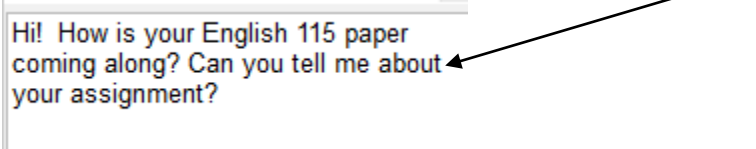
5a. To utilize the video chat feature: click on the video camera button on the top left of the chat box.



5b. Click "Allow."

5c. Small screenshots of you and your tutor will appear on the top left-hand side of your screen, enabling you to conduct a real-time video-chat.

6a. To use the chat feature, type your query in the small chat box on the lower right-hand side of your screen. Your dialogue with your tutor will be posted above, and you can scroll up and down to view older parts of your conversation.



Hi! How is your English 115 paper coming along? Can you tell me about your assignment?

7a. To use the whiteboard feature:

You can copy or paste a passage, problem, or **question** into the whiteboard!

7b. You can also click the pencil icon to draw on the page to highlight an example or area of confusion, or your tutor can use the pencil icon to draw a small diagram to understand a concept.



8a. Need to share a complicated math formula? Click the π key on the toolbar.



8b. A “mathjax” pad will pop up, enabling you to insert mathematical symbols and formulas into your session. Select the symbol you’d like to use from the drop down menus.

Mathjax into this pad

Write Mathjax here:

() Greek

\sqrt{x}

$x_a^b \leftarrow$

(\rightarrow)

8c. Then click "Insert" to add the formulas to the tutoring whiteboard so your tutor/tutee can see them!